



Advocate Policy

Sasrapid Incorporated believes all participants have the right to the advice/assistance of an Advocate to assist with various issues including but not limited to complaints, grievances, review of participation in programs, assessments etc.

****An Advocate is someone to speak for you, represent you.**

Advocacy can be provided to participants by the following but are not limited to:

Sasrapid Incorporated

Member Protection Information Officer (MPIO)
18 Ashwin Parade
Torrensville SA 5031
Ph: 8351 9500

Disability Advocacy & Complaints Service

DACSSA
470 Marion Road
Plympton Park SA 5038
Ph: 8297 3500

MALSSA inc

Advocacy Disability Multiculturalism
Shop 4 / 80 Henley Beach Road
Mile End SA 5031
Ph: 8351 9500

Family Advocacy Inc

5 Ninth Street
Bowden SA 5007
Ph: 8340 4450

or, any Parents/Relatives who will act in the best interest of the participant

Persons wanting the assistance of an Advocate will inform Sasrapid in writing of the name, address and association of the Advocate to the participant e.g. Parent, Relative, Advocacy Association etc.

The Advocate will then be contacted in writing by Sasrapid and a meeting will be arranged to discuss any issues/concerns.

The Advocate will then be given the opportunity along with the person they are advocating for, to attend the meeting with Sasrapid representatives to address any issues/concerns.

The Advocate and the person they are advocating for will be informed in writing of the outcomes of the complaint.

POLICY REVIEW

This Policy is to be reviewed on or before February 2015

SIGNED _____ Chairman

SIGNED _____ Chief Executive Officer DATE: February 13, 2014